

Volunteering at Women's Aid Leicestershire Ltd.

Find out more information about the volunteering positions that we have, what our volunteering pathway looks like and the impact volunteering makes to you and the lives of others.

Being a volunteer is hugely rewarding. Women's Aid Leicestershire Ltd. (WALL) offer a wide range of volunteering opportunities that provide a rewarding and satisfying experience.

The WALL Volunteering Pathway provides induction and training to prepare you for the role. Volunteers will gain a wealth of experience and will be fully equipped and supported to make a positive difference to those who have experienced domestic abuse.

You will have the opportunity to shadow members of our staff team who are experienced and trained domestic abuse specialists. We hold dedicated volunteer open days where you will meet members of our supportive, welcoming and kind team.

All our training takes place face to face to ensure that we can provide training that meets a range of learner styles and needs. Throughout the WALL Volunteer Pathway experience, you will have a mentor and ongoing support and supervision.

We ask for a minimum commitment of four hours per week, over a minimum six-month period. In return we provide a package of support, mentoring, training and a possible route into employment.

We provide the following volunteering opportunities:

Refuge Project Volunteer and Weekend Refuge Project Volunteer

Being a part of our friendly and hardworking refuge team, you will be on hand in the refuge to support the day to day running of this service. No two days are ever the same! You will be answering incoming calls and enquiries, encouraging the women and children in refuge to take part in activities and events and be out in the garden as part of our refuge gardening club. You will also be supporting the refuge team to take incoming referrals, for women who need a safe place, being fully supported to know how to accept referrals and complete risk assessments, to make safe and suitable choices, supporting future refuge clients.

Our refuges are staffed seven days a week. We have volunteers who support the service either during the week or at the weekend.

Groups Volunteer

Supporting our Group Facilitator, you will be there to provide input and support to women attending a support group to recover from their experiences of domestic abuse.

Our groups take place in a range of community venues across Leicester and Leicestershire.

We welcome volunteers who can speak a range of languages to help with the delivery of our Empowerment Groups.

Donations Volunteer

Our refuges would not be the homes they are, without the donations we receive! Making links with our supporters, you will be collecting vital donations that may include toys for the children, clothing, food, home accessories and small items of furniture.

Linking in with our central admin team, during celebratory times, this role will also include the collection, distribution and wrapping of presents for all our clients and their children.

It is essential that you can drive for to be considered for this role. Mileage is paid in line with our expenses policy.

Events Volunteer

WALL are very lucky to be invited to take part in a range of activities and events across the local community to raise awareness of the work that we do every day to tackle domestic abuse.

As part of this role, you will be attending fundraising and awareness raising events, providing information about the services that we deliver every day, raising money to help us to continue to deliver vital domestic abuse services. You will meet a wide range of team members, other volunteers and our Board of Trustees who will all support you to take on this role.

It is essential that you can drive to be considered for this role. Mileage is paid in line with our expenses policy.

Volunteer Mentor

As part of our volunteering team, our Volunteer Mentor, links in with all volunteers across our services. Supporting the team of volunteers, you are a point of contact and offer advice, support and coaching.

The Volunteer Mentor offers a befriending service to clients within our move-on accommodation service, to help build confidence and self-esteem.

This role is ideal for an experienced volunteer.

For all our volunteering roles, we welcome those who can speak other languages.

We are looking for volunteers who want to be a part of an organisation who make a difference. We require volunteers who are able to listen and communicate well with a range of people.

We ask that you make a commitment to completing the WALL Volunteer Pathway, providing a minimum term of six months. Honest, reliable and willing volunteers, who are punctual, reliable and hardworking, who are kind, able to empathise and be non-judgmental are welcomed and encouraged to apply for our advertised volunteering positions.

Prior knowledge of domestic abuse is desirable, however, not essential.

We welcome applications from survivors who have previously accessed our services.

Please email volunteer@wallaction.org.uk for more information, general enquires, or to request a copy of our volunteer application form.